

JACK JEFFERSON
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A multi-talented senior electronics technician with more than 15 years' experience in engineering, prototype and production environments.

- Created a prototype integration station for the testing and evaluation of video display systems, reducing circuit module space requirements by 40%.
- Completed an \$880,000 prototype part handling system project on schedule despite a two-month delay of parts delivery from vendors.
- Restructured the alignment equipment and procedures for video detectors of the Thermal Video System (TVS 7000) and reduced alignment time from six hours to one hour, saving \$15,000 in labor costs.

A highly motivated, creative team player with strong analytical and problem solving skills who strives for excellence.

ACCOMPLISHMENTS

- Designed and assembled a station for testing electrical motors prior to installation on the system. Screened for common failures that occur within the first 48 hours of operation.
- Enhanced existing test-stations, including ultrasonic power supply and circuit card, increasing capability by as much as 100%.
- Decreased returned modems from more than 100 to less than 20 in a four-month period.
- Reduced the turnaround time of returned units from 120 days to less than 30.
- Provided customer support for up to 25 field stations and solved 85% of phone-in complaints.
- Managed seven electronic technicians in a division producing \$100,000 of satellite modems and air-stations per week.
- Trained 12 technicians on testing, assembly and troubleshooting of test-stations.
- Maintained a spare parts pool on avionics repair and turnaround, allowing no loss of aircraft flight time.
- Constructed an infrared light curtain test station to test, troubleshoot and repair broken circuit cards and interconnecting cables.

EXPERIENCE

Components Industries, Providence, Rhode Island 2003-2007

Senior Test Technician

Served as an engineering technician in the prototype area for new building and redesigned projects. Acted as production test technician with some research and development responsibilities.

ABC Corporation, Warwick, Rhode Island 1998-2003

Senior Customer Services Technician (2000-2003)

Responsible for the turnaround of returned units. Interfaced with customers to solve complaints.

Production Lead Test Technician (1998-2000)

Trained technicians, created schedules and tested new equipment, including next generation modems and earth-stations.

The Aircraft Company, Warwick, Rhode Island 1991-1998

Aviation Electronics Technician

Responsible for the maintenance of three avionic systems with up to eight modules in each of ten aircraft.

EDUCATION

Rhode Island University, Providence, Rhode Island

Bachelor of Science, Electrical Engineering