

[0091 "Nurse executive/director"]

MARY JONES
123 Any Street
Any City, State 55555

(213) 555-1234
Cellular: (213) 777-5678
e-mail: MaryJones@earthlink.net

A highly successful nurse executive with 16 years' experience in directing patient care services, restructuring clinical operations and improving the financial performance of healthcare programs for acute-care hospitals with up to 500 beds.

- Led the pilots of case management implementation on medical-surgical nursing units, increased census by 40% and reduced the average length-of-stay by six days.
- Saved \$940,000 through case management for a major orthopedic procedure.
- Directed the operational restructuring and relocation of an obstetrical service to a new \$7 million facility within five months.
- Designed the patient care delivery system and support operations for a new women's center that was chosen as the 2003 international Annual Health Symposium demonstration and tour site.

An innovative leader who has a proven track record in problem solving, staff development and physician relations, with a strong background in special projects, clinical program planning and implementation.

SIGNIFICANT ACCOMPLISHMENTS

- Expanded a level II neonatal intensive care service that increased patient census from three to nine and ancillary revenues to \$500,000 annually.
- Restructured and relocated three medical-surgical and pediatric clinical services, and reduced direct hours of care by 4.5, saving \$250,000 per year in labor costs.
- Trained more than 75 patient services department heads, nurse managers and directors in budgeting, scheduling and variable staffing techniques.
- Developed nursing staff job descriptions and progressive skill sets to meet and expand upon existing clinical ladder requirements, while addressing cross-orientation issues.
- Reduced documentation duplication and improved compliance with regulatory standards in medical-surgical and maternal child departments by using flowsheets and clinical care maps/paths.

EXPERIENCE

Mountain Valley Hospital, Los Angeles, California

2002-Present

Administrative Director

Directed the design and development of a maternal child product line, targeting the introduction of obstetrical services for a 300-bed acute-care hospital.

- Reviewed the architectural design of maternity and level I & II nursery patient rooms, including state regulatory licensing requirements and clinical considerations for a planned renovation of existing space.

St. John's Medical Center, Nashville, Tennessee

1998-2001

Director of Patient Care Services

Directed seven medical-surgical and maternal child nursing units, oversaw ten shift supervisors and managed a \$5 million budget for a 531-bed facility.

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Group Health Hospital of Colorado, Denver, Colorado

1991-1998

Regional Nurse Administrator (1998)

Served as a senior nurse administrator for a 310-bed tertiary hospital with responsibility for a \$16 million budget and six clinical services.

Director of Patient Care Services, Medical-Surgical (1995-1998)

Held budget accountability for up to \$7 million and four departments. Clinical accountability originated with maternal-child and evolved to medical-surgical and divisional support.

Perinatal Unit Nurse Manager (1991-1995)

Directed the 24-hour operations of a decentralized 26-bed women's unit and a 20-bed nursery with responsibility for nursing care, resource management and quality assurance.

PRIOR EXPERIENCE

Held various staff nurse positions in general surgical and postpartum units from 1988 to 1991.

EDUCATION

St. John's College, Los Angeles, California

Master of Science, Health Services Administration

City University, Denver, Colorado

Bachelor of Science, Nursing

Southside Regional School of Nursing, Denver Colorado

Associate of Science, Nursing

University of Tennessee, School of Public Health, Nashville, Tennessee

Credential of Advanced Studies in Health Services Administration and Patient Care Services Administration